

# Management Lessons From Mayo Clinic: Inside One Of The World's Most Admired Service Organizations By Kent Seltman

By Kent Seltman

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"Management Lessons from Mayo Clinic" The Mayo Clinic has been of interest to Kyuho Lee is a assistant professor of hospitality management in the  
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Synopsis The Mayo Clinic is one of the world's most prestigious organizations, one that fosters a culture that exceeds customer expectations and earns deep loyalty  
<https://www.amanet.org/training/podcasts/Leonard-Berry-and-Kent-Seltman-on-Management-Lessons-from-Mayo-Clinic-08-44.aspx>

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